

Have a Q that needs an A? We're here for you.

Purolator is the only courier company with both a **small business team** and a **customer care team** dedicated to **YOU**.



HOW YOU CAN REACH US



Small Business Team

Speak with one of our specialists to learn how to take advantage of all the savings and benefits Purolator offers its small business customers.



CALL US
1-855-711-7277



EMAIL US
businessrewards@purolator.com

THERE ARE:

350
dedicated customer
care team members



THE SMALL BUSINESS TEAM RECEIVES:

210 
phone calls per day

140 
emails per day

THE CUSTOMER CARE TEAM RECEIVES:

18,000
calls, live chats and
emails per day 

1,500 +
calls, live chats
and emails per hour 

HERE'S WHAT OUR CUSTOMERS ARE SAYING

“Purolator has the best customer service in the industry.”


“Excellent customer service & problem-solving. You'll get my business again.”


“I just wanted to say how happy I was with the service.”


“The small details such as your putting my package in a bag to keep the elements off was appreciated.”


“I was very impressed with the service I received...I think I've found my new business shipping provider!”



 **CONNECT WITH US ONLINE**

 **LIVE CHAT**
purolator.com/livechat

 **FACEBOOK**
facebook.com/PurolatorInc

 **TWITTER**
@PurolatorHelp

Your Small Business Shipping Solutions

 **LIVE CHAT**
purolator.com/livechat

 **CALL US**
1 888 SHIP-123

 **EMAIL US**
custserv@purolator.com