

How to Provide a Safe Prescription Delivery Service



A prescription delivery service has a lot of important steps to follow – both from a regulatory standpoint and to ensure that the medicine is safeguarded throughout its journey.

Learn how you can provide a safe and reliable medicine delivery service with the right shipping provider – from the right packaging, to reliable transport, to a safe delivery.

Here are 8 key considerations for a safe prescription delivery.

1 Ensure you have the right support for compliant prescription delivery.

There are many regulations that must be met for prescription deliveries that vary province-by-province. Provide a safe delivery by working with an experienced, reputable shipping provider who understands and abides by all the different provincial regulations.



Involvement in medical testing? Learn 3 ways to avoid regulatory compliance mistakes. [Read article.](#)



2 Work with a delivery partner that has a vast network across Canada.



More frequently, patients are expecting to receive medication directly to their home address, rather than going to the pharmacy. Work with a delivery provider that has a large network to ensure the best coverage for last-mile deliveries.

Make medication accessible for all.



About 66% of Canadians live within 100 km of the U.S. border, where transport is easy to find. But, there is one-third of Canadians who live further, often requiring an extended network for reach.

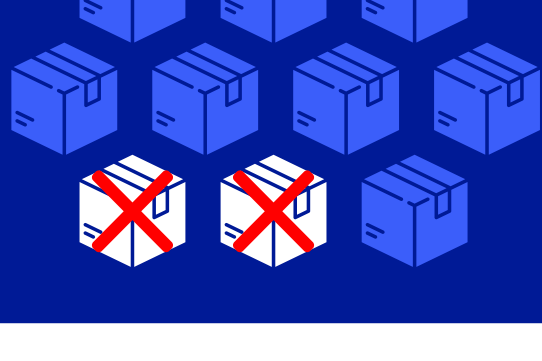
3 Use a delivery partner that offers specialized services for temperature-sensitive shipments.

Not all medications need temperature control, but when they do, it's essential they remain within a temperature range to protect their effectiveness and safety. An experienced delivery provider can educate you about specialized services available, such as gel packs or reefers.



Use the right transport for medication.

20% of temperature-sensitive products are damaged during transport due to temperature changes.



4 Ensure your prescription packaging meets the required standards.



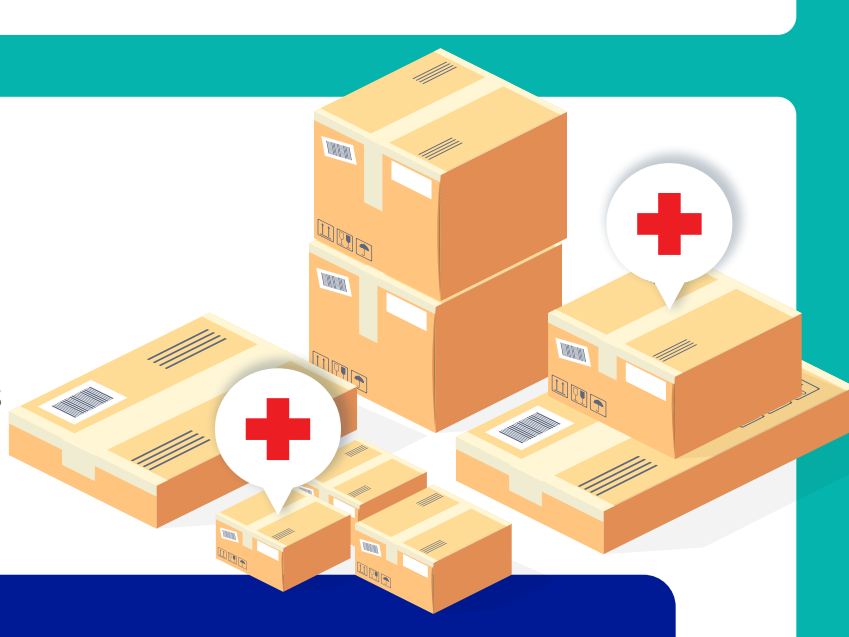
Prescription packaging is highly regulated, requiring specific information on labels and inserts. Plus, they need to be tamper-evident with the option of blister packs, arthritic caps or child-resistant lids.



Learn the best shipping and packaging practices for medical supplies logistics. [Read article.](#)

5 Use nondescript outer packing to deter theft.

Some medicines can be susceptible to theft due to their lucrative street value and addictive ingredients. Use plain, non-branded outer packaging that shows no sign of its contents and use bubble wrap or other “sound-proofing” protection for medications that rattle.



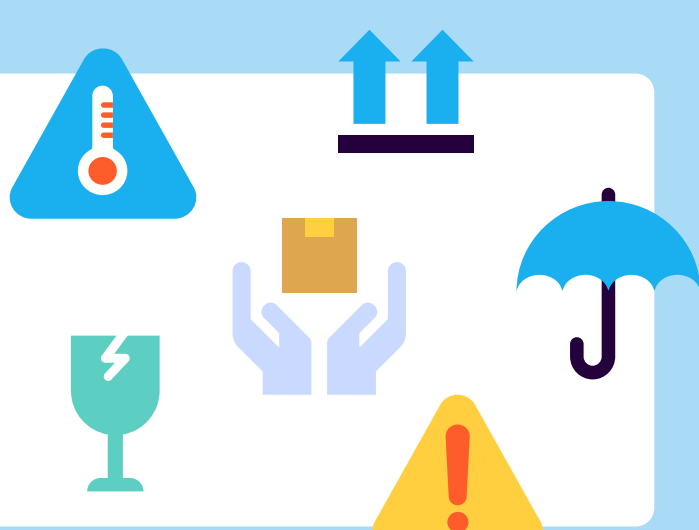
Use packaging to provide last-mile safety for medication.

More than half a million prescription drugs are stolen from pharmacies in Canada each year.

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STOLEN
PRESCRIPTION
DRUGS

6 Don't allow external conditions to affect a medicine delivery.

Both inner and outer prescription packaging should protect against physical damage during transit. For sensitive medications, packaging should also shield contents from temperature changes, humidity and light.



7 Provide convenient last-mile solutions with full-tracking and the option to virtually sign for a package.



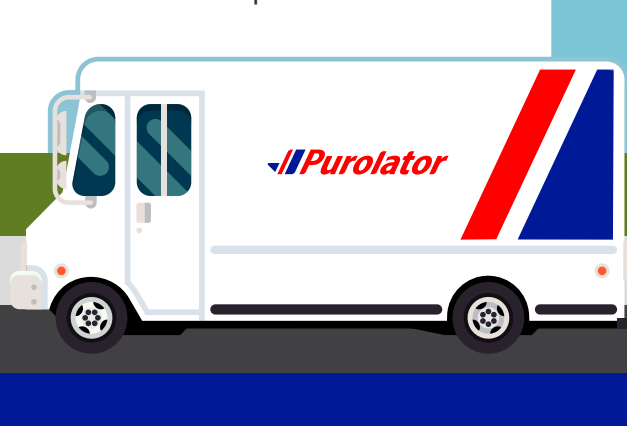
Nobody likes to miss a delivery, most of all if it's a medicine delivery they've been waiting for. End-to-end tracking is required for prescription medications, but you can also provide your customers with the option to virtually [sign for a package](#), so it can be left at its destination without needing a signature.*

*Please note, rules differ province by province. Some medications must be signed for in person for legal reasons.

8 Provide a variety of medicine delivery services that are right for your recipient.

Offer a variety of delivery options that can cater to all situations. For example, [your recipient may need it urgently](#), or at a specific time for their convenience.

- ✓ End-to-end tracking visibility for patient and pharmacy
- ✓ Special handling for sensitive shipments
- ✓ Variety of pick-up options and drop-off locations
- ✓ Safe and flexible returns management services
- ✓ Urgent shipments and other time-sensitive options



Deliver time-sensitive shipments to, from, and within Canada.

Learn how Purolator can help customize healthcare delivery solutions for you and your patients.

[Learn more](#)